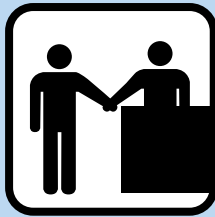




## Information for persons with a **referral** to an integration contact office

**You have recently moved to the Canton of Bern.  
You are very welcome!**



**At the initial interview your new local authority will welcome you and give you important information that will help you to settle in.**

In accordance with the Integrationsgesetz (Integration Act) of the Canton of Bern, starting in 2015, local authorities meet with foreign nationals who are moving into the Canton of Bern for an initial interview. At this meeting, you will receive information on life in the municipality and on integration offerings (language courses, meeting centres, associations, etc.).

You will obtain informative materials and learn about your rights and obligations.



**If you need more information, the local authority will recommend that you get in touch with a contact office for integration matters.**

Based on the various criteria identified in the Integration Act of the Canton of Bern (art. 5, section 4, IntG), the local authority will assess whether you need more in-depth information and recommend that you get in touch with a contact office for integration matters.

The contact offices for integration matters are advising services that assist foreign nationals with integration matters.



**The migration authority will further process your application for a residency permit.**

Your application will be reviewed by the migration authority.

Your permit will be issued as soon as your application can be approved. Your local authority will contact you to invite you to pick up your permit.



**An appointment for a free advising session at a contact office for integration matters will be scheduled for you.**

The local authority can schedule an appointment for a free advising session at a contact office for integration matters for you. Please be aware that this appointment is firmly booked and can only be postponed or cancelled in exceptional cases.

At the contact office for integration matters, you will be met by a trained advisor who speaks your native language or another language in which you can communicate well.

The advisor can provide assistance in many ways, e.g. in finding a suitable language course, explaining how to go about having your diploma recognized or arranging a support programme for your children.

## **Contact offices for integration matters in the Canton of Bern**

### **Stadt Bern**

Kompetenzzentrum Integration der Stadt Bern  
Effingerstrasse 33  
3001 Bern  
031 321 60 36  
integration@bern.ch  
www.bern.ch/integration

### **Mittelland – Emmental – Oberaargau**

isa  
Informationsstelle für Ausländerinnen- und Ausländerfragen  
Speichergasse 29  
3011 Bern  
031 310 12 72  
beratung@isabern.ch  
www.isabern.ch

### **Stadt Thun – Berner Oberland**

KIO  
Kompetenzzentrum Integration Thun-Oberland  
Uttigenstrasse 3  
3600 Thun  
033 225 88 00  
kio@thun.ch  
www.thun.ch/kio

### **Berner Jura – Seeland – Biel**

Fachstelle Integration  
Bahnhofstrasse 50  
2502 Biel  
032 326 12 17  
integration@biel-bienne.ch  
www.biel-bienne.ch/integration-d